# BASICS OF MANAGING FIRE & EMERGENCY MEDICAL RECORDS



#### **A**GENDA

- 1. Basics
- 2. Retention Schedules
- 3. Fire & Emergency Medical Records
- 4. Q&A



#### WHAT IS RECORDS MANAGEMENT?

Records Management is **control** at every stage of a record's lifecycle.





#### BENEFITS OF MANAGING RECORDS

- ☐ Enables the agency to fulfill its mission
- ☐ Promotes cost-effective use of agency resources
- ☐ Strengthens transparent and accountable government
- ☐ Reduces agency risk

#### WHAT IS A PUBLIC RECORD?

#### A public record is:

- ☐ ANYTHING made or received in the transaction of public business
- ☐ Regardless of format

Invoice? Public record.

Database entry? Public record.

E-mail? Public record.

Voicemail? Public record.

#### Public Records are Public Property

All public records are the property of the state of Washington. (RCW 40.14.020)

Anyone who destroys, conceals, erases or falsifies a public record...is guilty of a class B felony. (RCW 40.16.020)

#### WE'RE ALL CONTENT CREATORS

You could be stuck on a ferry texting your boss on your personal cellphone.

If it's about work, it's a public record.



#### **BORN DIGITAL RECORDS**

Maintain electronic records in electronic format...for the length of the retention period.

(WAC 434-662-040)



Initiative 207 Petitions, 1960, Merle Junk, General Subjects Photograph Collection, 1845-2005, Washington State Archives, Digital Archives.

#### How Do I Know What to Keep?

Agencies have the ongoing legal authority to disposition public records using...

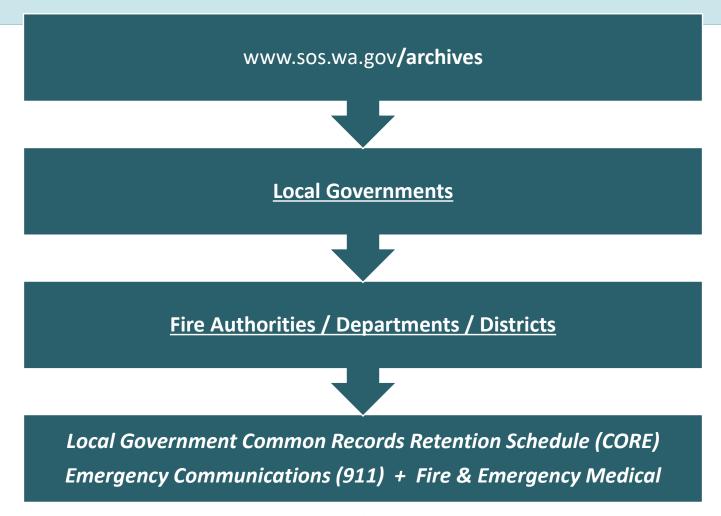
#### RECORDS RETENTION SCHEDULES

### The State & Local Records Committees review and approve the retention schedules.

(RCW 40.14.060 and 40.14.070; chapters 434-624 and 434-630 WAC)



#### WHICH SCHEDULE(S) DO I USE?



#### RECORDS RETENTION SERIES/SCHEDULE

DISPOSITION AUTHORITY NUMBER (DAN)	DESCRIPTION OF RECORDS	RETENTION AND DISPOSITION ACTION	DESIGNATION
GS 09009	Meetings – Staff and Internal Committees	Retain for 2 years after end	NON-ARCHIVAL
Rev. 1	Records documenting meetings of the agency's staff and those of internal committees, commissions, councils, boards, task forces, etc.	of calendar year and	NON-ESSENTIAL OFM
	Includes, but is not limited to:	until no longer needed for agency business	
	<ul> <li>Agendas, meeting/agenda packets (briefs, reference materials, etc.);</li> </ul>		
	<ul> <li>Speaker sign-up, written testimony;</li> </ul>	then	
	<ul><li>Audio/visual recordings and transcripts of proceedings;</li><li>Minutes.</li></ul>	Destroy.	
	Excludes records covered by:		
	<ul> <li>Advisory Body Records (DAN GS 10015);</li> </ul>		
	<ul> <li>Governing/Executive/Policy-Setting Body Records (DAN GS 10004);</li> </ul>		
	<ul> <li>Meeting Arrangements (DAN GS 09024);</li> </ul>		
	<ul> <li>Meeting Materials – Members' Copies/Notes (DAN GS 09026).</li> </ul>		

#### \* You cannot destroy or transfer records without a DAN



#### DIGITIZING PAPER RECORDS

#### ARCHIVAL VS. NON-ARCHIVAL

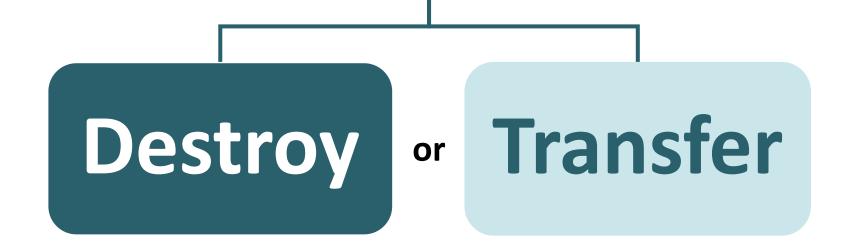
Transfer original format to Archives

Follow our published requirements

**PLAN** before you scan.

Digitization is time-consuming, expensive & labor intensive.

# keep PUBLIC RECORDS for MINIMUM RETENTION



#### HOLD IT!



Records responsive to

☐ Litigation Holds or

□ Public Records Requests

must be retained until matter is resolved.

#### WHAT CAN I DESTROY NOW?



- □ Drafts
- ☐ Empty forms
- Working documents
- ☐ Duplicate copies
- ☐ Records formalized elsewhere
- □ Reference materials
- ☐ Personal, non-work-related material

#### FIND THE RIGHT DAN

### How to find the right DAN:

- 1. Ask clarifying questions.
  - ☐ Is the record unique to your agency?
  - ☐ Who is doing what to whom?
  - ☐ Why was the record created/received?
  - ☐ What is the record about?
- 2. Review your approved schedules.
  - ☐ Browse the schedules by table of contents, subject index, and keyword search.
- 3. Reach out.



#### **BURNING PERMITS**

## Example: Burning Permits

#### 1. Do the records relate to:

- ☐ Permits your agency issued?
- ☐ Copies of permits issued by another agency?

- ☐ Planning and Permitting section of Fire/EMS schedule.
- 3. Reach Out

#### **EQUIPMENT**

### Example: Equipment Records

#### 1. Do the records relate to:

- ☐ Firefighting or non-firefighting equipment?
- ☐ Equipment purchase? Inspection? Maintenance? Disposition?

- ☐ Asset Management sections of Fire/EMS and CORE schedule.
- 3. Reach Out

#### **HEALTH & SAFETY**

Example:
Employee
Health &
Safety
Records

#### 1. Do the records relate to:

- ☐ Administration of workplace safety programs?
- ☐ Individual employee records?
  - ☐ Medical/exposure records? Respirator fit tests? Worker's compensation claims?

- ☐ Employee Health and Employee

  Benefits sections of CORE schedule.
- 3. Reach Out

#### FIRE INCIDENTS

### Example: Fire Incident Records

#### 1. Do the records relate to:

- ☐ Basic information?
- ☐ Investigations?
  - ☐ Resolved or unresolved? Loss of human life?
- ☐ Post-incident analysis?

- ☐ Emergency Response and Investigation sections of Fire/EMS schedule.
- 3. Reach Out

#### **TRAINING**

## Example: Training Records

#### 1. Do the records relate to:

- ☐ Training your agency provides?
  - □ Does it result in credits/certifications? Is it mandatory?
- ☐ Training an employee receives?

#### 2. Review

☐ Training and Employee Development sections of CORE schedule.

#### 3. Reach Out

#### RETENTION SCHEDULE UPDATES

We want to hear from you

If there have been changes in...

- ☐ Language and terminology
- Business value
- ☐ Legal & regulatory requirements
- ☐ Agency functions



#### **SAY HELLO!**



THE RECORDS MANAGEMENT TEAM IS HERE FOR YOU WITH FREE CONSULTATION, TRAINING, & ADVICE.

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