

## 2023 Electronic Service Measures (OPAC, Public Internet Computers & Wi-Fi)

**Table 16**

| Public Libraries | Public Internet Computers |                              |                |                               | Patron<br>Wi-Fi<br>Access | Wi-Fi Sessions |                               |
|------------------|---------------------------|------------------------------|----------------|-------------------------------|---------------------------|----------------|-------------------------------|
|                  | Total                     | Percent<br>of Time<br>In Use | Number of Uses |                               |                           | Total          | Annual<br>Reporting<br>Method |
|                  |                           |                              | Sessions       | Annual<br>Reporting<br>Method |                           |                |                               |

**Over 250,000**

|  |              |            |                  |            |                     |                  |            |
|--|--------------|------------|------------------|------------|---------------------|------------------|------------|
| Fort Vancouver Regional Library District | 162          | 27%        | 131,538          | Count      | Yes, 24x7           | 649,991          | Count      |
| King County Library System               | 1,197        | 17%        | 604,174          | Count      | Yes, 24x7           | 2,218,188        | Count      |
| Kitsap Regional Library                  | 134          | 44%        | 80,936           | Count      | Yes, other schedule | 21,496           | Count      |
| Mid-Columbia Library System              | 184          | 14%        | 84,733           | Count      | Yes, 24x7           | 210,954          | Count      |
| North Central Regional Library           | 198          | -          | 256,780          | Count      | Yes, 24x7           | 597,626          | Estimate   |
| Pierce County Library System             | 676          | 17%        | 161,444          | Count      | Yes, other schedule | 831,940          | Count      |
| Seattle Public Library                   | 608          | 16%        | 340,506          | Count      | Yes, 24x7           | 1,255,866        | Count      |
| Sno-Isle Libraries                       | 429          | 5%         | 274,937          | Count      | Yes, 24x7           | 1,022,722        | Count      |
| Spokane County Library District          | 147          | 26%        | -                | Count      | Yes, other schedule | -                | Estimate   |
| Timberland Regional Library              | 370          | -          | 205,801          | Count      | Yes, other schedule | 151,774          | Count      |
| <b>Subtotal/Average</b>                  | <b>4,105</b> | <b>21%</b> | <b>2,140,849</b> | <b>n/a</b> | <b>10</b>           | <b>6,960,557</b> | <b>n/a</b> |

**100,001 - 250,000**

|                                |            |            |                |            |                        |                  |            |
|--------------------------------|------------|------------|----------------|------------|------------------------|------------------|------------|
| Everett Public Library         | 56         | 24%        | 33,464         | Count      | Yes, during open hours | -                | Estimate   |
| Spokane Public Library         | 162        | -          | 93,321         | Count      | Yes, 24x7              | 112,171          | Count      |
| Tacoma Public Library          | 109        | 15%        | 53,888         | Estimate   | Yes, 24x7              | 1,747,412        | Estimate   |
| Whatcom County Library System  | 101        | -          | 39,211         | Count      | Yes, other schedule    | 84,788           | Count      |
| Yakima Valley Regional Library | 128        | 15%        | 39,408         | Count      | Yes, 24x7              | 9,476            | Count      |
| <b>Subtotal/Average</b>        | <b>556</b> | <b>18%</b> | <b>259,292</b> | <b>n/a</b> | <b>5</b>               | <b>1,953,847</b> | <b>n/a</b> |

**25,001 - 100,000**

|                                       |            |            |                |            |                        |                |            |
|---------------------------------------|------------|------------|----------------|------------|------------------------|----------------|------------|
| Bellingham Public Library             | 46         | 31%        | 42,541         | Count      | Yes, 24x7              | -              | Estimate   |
| Camas Public Library                  | 20         | 8%         | 6,876          | Count      | Yes, 24x7              | -              | Count      |
| Central Skagit Library District       | 28         | 100%       | 16,022         | Count      | Yes, 24x7              | 9,862          | Estimate   |
| Longview Public Library               | 9          | -          | 11,016         | Count      | Yes, during open hours | 6,007          | Count      |
| Mount Vernon City Library             | 10         | 20%        | 5,796          | Count      | Yes, other schedule    | -              | Count      |
| North Olympic Library System          | 75         | 20%        | 40,865         | Count      | Yes, other schedule    | 86,359         | Count      |
| Pullman (Neill) Public Library        | 11         | -          | 7,042          | Count      | Yes, 24x7              | 4,995          | Count      |
| Puyallup Public Library               | 20         | 42%        | 13,717         | Count      | Yes, 24x7              | 24,905         | Estimate   |
| Richland Public Library               | 24         | 2%         | 15,888         | Count      | Yes, during open hours | 71,050         | Estimate   |
| Stevens County Rural Library District | 53         | 97%        | 13,624         | Count      | Yes, 24x7              | 91,995         | Count      |
| Walla Walla County Library District   | 16         | 60%        | 2,602          | Count      | Yes, 24x7              | 44,468         | Count      |
| Walla Walla Public Library            | 11         | 27%        | 7,306          | Count      | Yes, 24x7              | 42,744         | Estimate   |
| <b>Subtotal/Average</b>               | <b>323</b> | <b>41%</b> | <b>183,295</b> | <b>n/a</b> | <b>12</b>              | <b>382,385</b> | <b>n/a</b> |

**5,001 - 25,000**

|   |            |            |                |            |                        |                |            |
|---|------------|------------|----------------|------------|------------------------|----------------|------------|
| Anacortes Public Library                | 8          | 15%        | 5,178          | Count      | Yes, other schedule    | -              | Count      |
| Asotin County Library                   | 14         | 15%        | 14,415         | Count      | Yes, 24x7              | 9,967          | Count      |
| Burlington Public Library               | 17         | -          | 7,007          | Count      | Yes, 24x7              | -              | Count      |
| Ellensburg Public Library               | 27         | 90%        | 9,107          | Count      | Yes, other schedule    | 3,151          | Estimate   |
| Grandview (Bleyhl Community) Library    | 25         | 3%         | 2,334          | Count      | Yes, during open hours | -              | Count      |
| Jefferson County Rural Library District | 11         | -          | 9,619          | Count      | Yes, 24x7              | 39,682         | Count      |
| Kelso Public Library                    | 8          | 50%        | 1,613          | Count      | Yes, during open hours | -              | Count      |
| La Conner Regional Library              | 2          | 2%         | 846            | Count      | Yes, 24x7              | 1,373          | Count      |
| Liberty Lake Municipal Library          | 4          | 30%        | 1,805          | Count      | Yes, 24x7              | -              | -          |
| Ocean Shores Public Library             | 16         | -          | 41,233         | Count      | Yes, other schedule    | 3,410          | Count      |
| Orcas Island Library District           | 9          | 14%        | 5,622          | Count      | Yes, 24x7              | 15,400         | Count      |
| Pend Oreille County Library District    | 23         | -          | 8,130          | Count      | Yes, 24x7              | 133,131        | Count      |
| Port Townsend Public Library            | 16         | -          | 8,534          | Count      | Yes, 24x7              | -              | Estimate   |
| San Juan Island Library District        | 21         | 24%        | 9,832          | Count      | Yes, 24x7              | 44,895         | Count      |
| Upper Skagit Library District           | 10         | 72%        | 4,544          | Count      | Yes, 24x7              | 5,252          | Estimate   |
| Whitman County Library                  | 96         | -          | 19,550         | Count      | Yes, 24x7              | 15,823         | Count      |
| <b>Subtotal/Average</b>                 | <b>307</b> | <b>32%</b> | <b>149,369</b> | <b>n/a</b> | <b>16</b>              | <b>272,084</b> | <b>n/a</b> |

## 2023 Electronic Service Measures (OPAC, Public Internet Computers & Wi-Fi)

**Table 16**

| Public Libraries                                 | Public Internet Computers |                        |                  |                         | Patron Wi-Fi Access    | Wi-Fi Sessions   |                         |
|--|---------------------------|------------------------|------------------|-------------------------|------------------------|------------------|-------------------------|
|  | Total                     | Percent of Time In Use | Number of Uses   |                         |                        | Total            | Annual Reporting Method |
|  |                           |                        | Sessions         | Annual Reporting Method |                        |                  |                         |
| <b>5,000 &amp; under w/ certified librarian</b>  |                           |                        |                  |                         |                        |                  |                         |
| Cathlamet (Blanche Bradley) Library              | 4                         | 20%                    | 318              | Count                   | Yes, 24x7              | -                | Count                   |
| Columbia County Rural Library District           | 9                         | 50%                    | -                | Estimate                | Yes, 24x7              | -                | Estimate                |
| Lopez Island Library District                    | 8                         | 30%                    | 2,297            | Count                   | Yes, 24x7              | -                | Count                   |
| <b>Subtotal/Average</b>                          | <b>21</b>                 | <b>33%</b>             | <b>2,615</b>     | <b>n/a</b>              | <b>3</b>               | <b>-</b>         | <b>n/a</b>              |
| <b>5,000 &amp; under w/o certified librarian</b> |                           |                        |                  |                         |                        |                  |                         |
| Castle Rock Public Library                       | 7                         | 75%                    | 1,300            | Estimate                | Yes, 24x7              | -                | Estimate                |
| Cle Elum (Carpenter Memorial) Library            | 8                         | 48%                    | 3,104            | Estimate                | Yes, other schedule    | 1,700            | Estimate                |
| Davenport Public Library                         | 3                         | 100%                   | 600              | Estimate                | Yes, 24x7              | -                | Estimate                |
| Harrington Public Library                        | 2                         | 10%                    | 156              | Estimate                | Yes, 24x7              | 20               | Estimate                |
| Kalama Public Library                            | 5                         | 50%                    | 385              | Count                   | Yes, 24x7              | 1,800            | Estimate                |
| Kittitas Public Library                          | 3                         | 13%                    | 775              | Count                   | Yes, during open hours | 156              | Estimate                |
| Odessa Public Library                            | 3                         | 5%                     | 147              | Estimate                | Yes, 24x7              | 18               | Estimate                |
| Pomeroy (Denny Ashby) Library                    | 4                         | 60%                    | 403              | Count                   | Yes, 24x7              | -                | Count                   |
| Reardan Memorial Library                         | 3                         | 51%                    | 264              | Count                   | Yes, 24x7              | -                | Count                   |
| Ritzville Public Library                         | 5                         | 55%                    | 1,220            | Estimate                | Yes, 24x7              | -                | Estimate                |
| Roslyn Public Library                            | 5                         | -                      | 156              | Estimate                | Yes, during open hours | 500              | Estimate                |
| Sprague Public Library                           | 4                         | 95%                    | 212              | Estimate                | Yes, during open hours | 200              | Estimate                |
| Waitsburg (Weller) Public Library                | 3                         | 5%                     | 145              | Estimate                | Yes, 24x7              | 150              | Estimate                |
| Wilbur (Hesseltine) Public Library               | 2                         | 22%                    | 124              | Count                   | Yes, during open hours | -                | Count                   |
| <b>Subtotal/Average</b>                          | <b>57</b>                 | <b>45%</b>             | <b>8,991</b>     | <b>n/a</b>              | <b>14</b>              | <b>4,544</b>     | <b>n/a</b>              |
| <b>GRAND TOTAL/Average</b>                       | <b>5,369</b>              | <b>35%</b>             | <b>2,744,411</b> | <b>n/a</b>              | <b>60</b>              | <b>9,573,417</b> | <b>n/a</b>              |